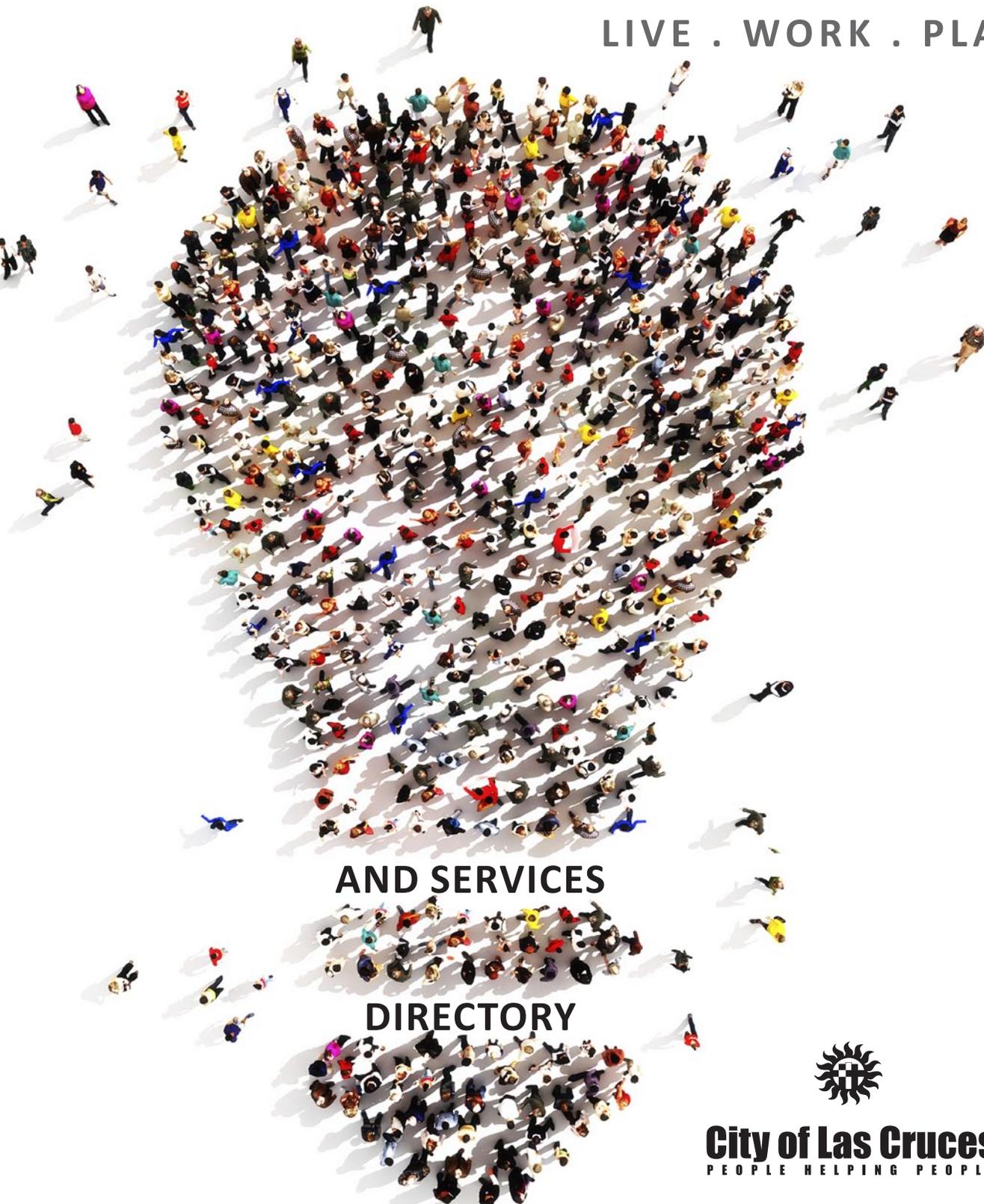


2016

RESOURCE GUIDE

LIVE . WORK . PLAY



AND SERVICES

DIRECTORY



City of Las Cruces
PEOPLE HELPING PEOPLE

2016 CONTENTS

LIVE . WORK . PLAY



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Resource Guide is published

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Public Information Office.

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City of Las Cruces
PEOPLE HELPING PEOPLE

MAYOR and CITY COUNCIL

[Click Here! for this department home page.](#)



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www.las-cruces.org

The City Council consists of six city councillors and the mayor, who chairs the meetings. The mayor is elected at-large and each of the city councillors represents one neighborhood district within the city. Each resident of Las Cruces is thus represented by the mayor and by one city councillor. The mayor and City Council serve staggered four-year terms.

1 p.m. - City Council meetings televised LIVE the 1st and 3rd *Mondays of the month.

1 p.m. – City Council work sessions televised live the 2nd and 4th *Mondays of the month.

6:30 p.m. - Rebroadcasts of City Council meetings, the 1st and 3rd Wednesdays of the month.

6:30 p.m. – Rebroadcasts of City Council work sessions the 2nd and 4th Wednesdays of the month.

**On Mondays that are observed holidays by the City, the Council will meet on Tuesday. The Wednesday rebroadcasts will remain the same.*

WATCH THE CITY COUNCIL ON CLCTV.COM AND COMCAST CABLE CHANNEL 20

CITY ADMINISTRATION



Robert L. Garza, PE
CITY MANAGER



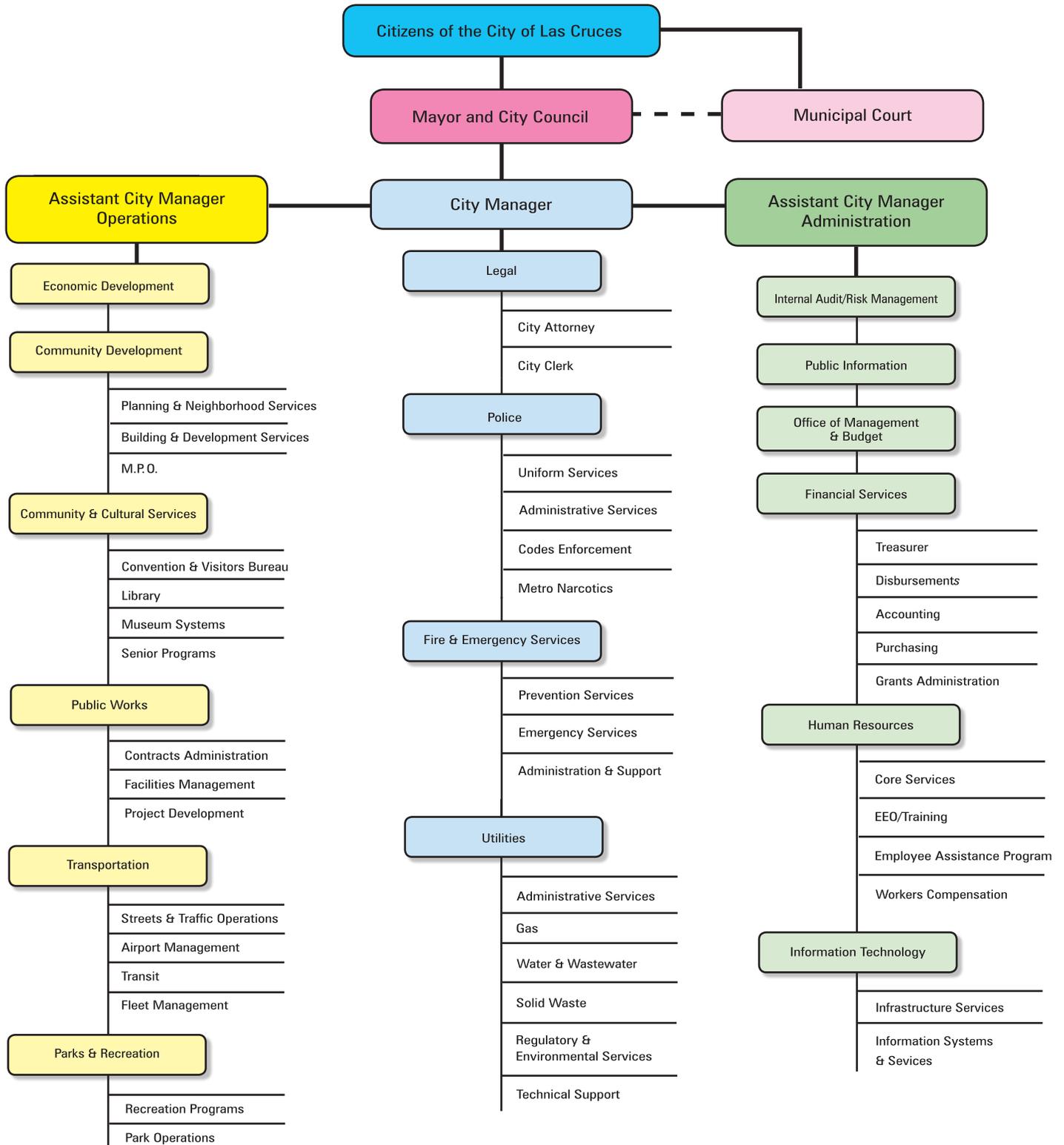
Daniel Avila, PE
ASSISTANT CITY MANAGER
CHIEF OPERATING OFFICER



David Dollahan
ASSISTANT CITY MANAGER
CHIEF ADMINISTRATIVE OFFICER



CITY GOVERNMENT ORGANIZATION CHART



ADMINISTRATION

DEPARTMENT

[Click Here! for this department home page.](#)



“To provide responsive, cost effective and high quality services to the citizens of Las Cruces”



The City of Las Cruces is a Home Rule municipality with a council-manager form of government with policies set by the City Council. The city manager is the chief executive officer, responsible for offering leadership and guidance to all departments. The manager is also charged with ensuring cost effective, day-to-day operations of programs and services provided by the organization. The assistant city managers support the city manager in the daily administration, decision-making, and guidance of City staff, and represents the city manager in his absence.

Internal Audit provides audits and consulting services to promote transparency, accountability, efficiency, and effectiveness of City government for the citizens of Las Cruces. **Risk Management** manages risk for the City and taxpayers and promotes employee safety. The office also ensures recovery of damages to City assets caused by individuals and outside agencies and it manages claims filed against the City by others.

The Public Information Office (PIO) helps educate the public about City Council actions and City services, programs and activities. PIO supports the City's missions and strategic directions through internal and external communications such as advertising and marketing. PIO operates the City's government access TV channel, Emmy® Award winning CLC-TV, cable channel 20 on Comcast and CLCTV.COM. Programming can be viewed live online at CLCTV.COM. Additional information can be accessed on Facebook at facebook.com/cityoflascruces, **Twitter at twitter.com/clcgov**, or by registering for the free service nixle.com.

The Council and Constituent Services Coordinator serves residents directly and supports all City departments with developing strong neighborhood and community relationships. This is accomplished through coordination with the City Council, city manager and assistant city managers regarding constituent issues and communication to increase knowledge, awareness, and outreach about City services, programs and policies. The work of the coordinator is directly related to strengthening our City's quality of life through community participation, resident involvement in neighborhood and community organizations and supporting clearly defined links between the City, City services and neighborhood and community organizations. The Council and Constituent Services Coordinator's office also is responsible for managing Ask the City, which is an e-mail based 311 service (askthecity.org) that residents may use on the City's website (las-cruces.org) to report any issues or concerns – from potholes and street lights and many other items, to how to find information or make suggestions.

ADMINISTRATION

AREA CODE: (575)

Main Line: 541-2100

1-866-827-2626 (toll free)

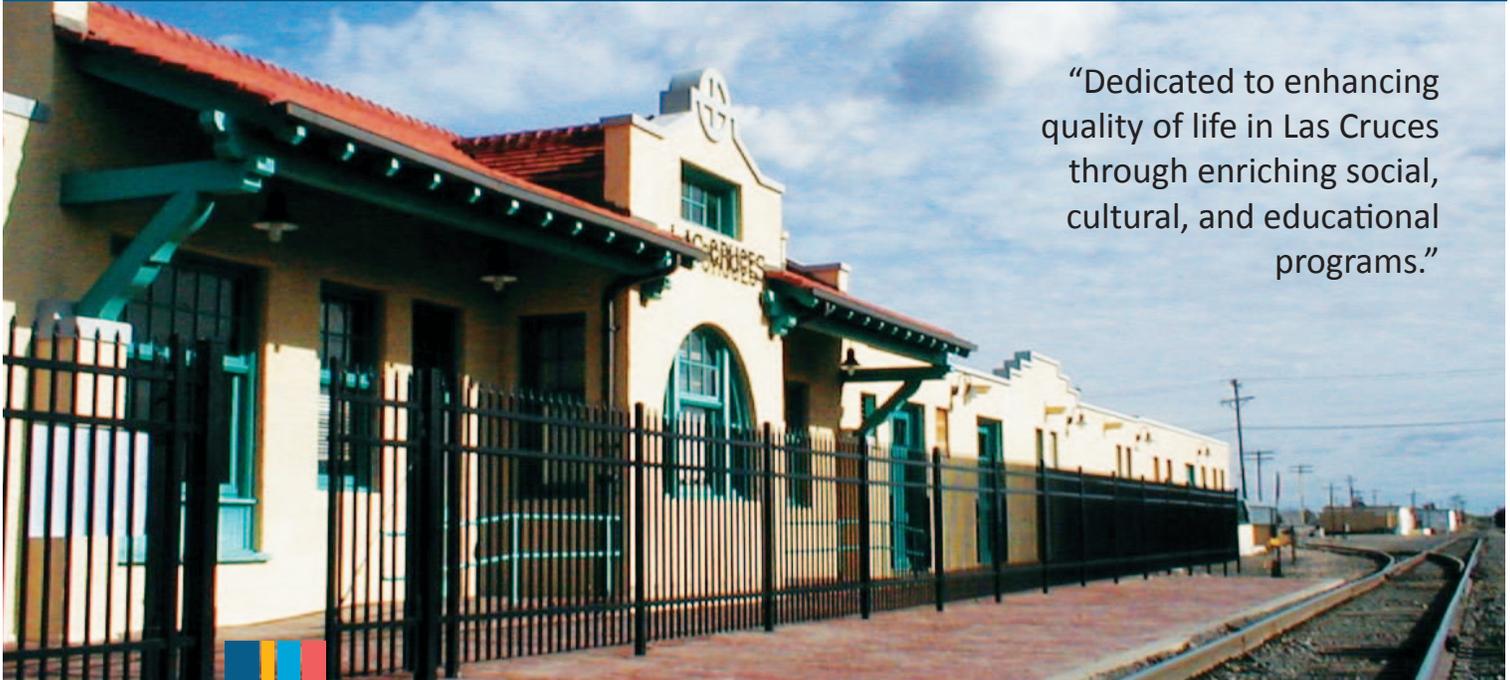
541-2183 fax

- Internal Audit
541-2042
- Risk Management
528-3665
- Public Information Office
541-2200
541-2028 fax
- City Council, Main Line
541-2066
541-2183 fax
- Council and Constituent
Services Coordinator
541-2192



COMMUNITY and CULTURAL SERVICES DEPARTMENT

[Click Here!](#) for this department home page.



“Dedicated to enhancing quality of life in Las Cruces through enriching social, cultural, and educational programs.”

COMMUNITY and CULTURAL SERVICES DEPARTMENT

AREA CODE: (575)
Main Line: 528-3477
528-3224 fax

- Thomas Branigan Memorial Library
528-4000
528-4030 fax
- Visit Las Cruces
541-2444
541-2164 fax
- Museum System
541-2296
541-2371 fax
- Senior Programs Munson Center
528-3000/528-3352 fax

Provides services that enrich everyday life to the public and visitors through four distinct, yet interconnected divisions.

Thomas Branigan Memorial Library offers books, magazines, newspapers, computers, free wi-fi, computer classes, eBooks, audiobooks, downloadable music, movies, meeting rooms, homebound services, and programs for all ages. Open Monday through Thursday, 9 am - 8 pm; Fridays and Saturdays, 10 am - 6 pm; and Sunday, 1 pm - 5 pm. Closed on Sundays from Memorial Day weekend to Labor Day and all City-observed holidays. The Library is located at 200 E. Picacho Ave.

Visit Las Cruces serves as a catalyst for the area's hospitality industry working in concert to build a year-round destination that offers a quality experience to all visitors as well as sustainable economic and social growth for the local community. The Visitor Center is located at 211 N. Water Street and is open Monday through Friday, 8 am - 5 pm, and Saturdays during the Farmers Market on Main Street Downtown. The Las Cruces Convention Center, operated in partnership with Spectra, LP, is a venue for meetings, banquets, conferences, and exhibits and is located at 680 University Ave.

The Museum System is committed to sharing its resources to advance knowledge and appreciation of arts, culture, history, and the sciences through an ongoing exchange of ideas, informa-

tion, and experiences. The Museum System includes the Branigan Cultural Center; the Museum of Art; and the Museum of Nature & Science, all located adjacent to one another at 501 - 411 N. Main St.; and the Las Cruces Railroad Museum, 351 Mesilla St. All museum galleries are open to the public Tuesday through Friday, 10 am - 4:30 pm; Saturdays 9 am - 4:30 pm, closed on Sundays, Mondays, and City-observed holidays.

Senior Programs assists and improves the lives of those 50+ in the community. Seniors 60+ may qualify for on-site meals, home delivered meals, home care, and respite care (please call 541-2451 for in-home services). Seniors 55+ raising their grandchildren may qualify for the grandparent program. Services offered to all those over 50+ include health maintenance, education, recreation, referral services, and volunteer opportunities. Primary services are provided at Munson Senior Center, 975 S. Mesquite St. (Hrs: 8 am - 5 pm); Henry Benavidez Center, 1045 McClure Rd. (Hrs: 10:30 am - 1 pm); and Eastside Center, 310 N. Tornillo St. (Hrs: 8 am - 2 pm). Congregate meals are also available at the Frank O'Brien Papen Center at 304 W. Bell Ave. (Hrs: 10:30 am - 1 pm). Sage Café Senior Center offers exercise, referral and limited library services at 6121 Reynolds Dr. (Hrs: 9 am - 2 pm) Most senior centers are open Monday through Friday, with the exception of Sage Café Senior Center, closed weekends and City-observed holidays. Sage Café Senior Center is only open Tuesday through Friday.



COMMUNITY DEVELOPMENT DEPARTMENT

[Click Here! for this department home page.](#)



“High quality of life through
community improvement”

Achieves its mission utilizing a wide range of programs and activities, including land use and transportation planning; construction, development and growth management assistance; and housing and neighborhood investment. The department is organized by three administrative work groups: Building and Development Services, Planning and Neighborhood Services and the Metropolitan Planning Organization.

The Building and Development Services group manages programs related to the growth and development of the city. Its activities include construction permits and inspections, land use zoning and signage oversight, land subdivision, and business registration/licensure.

The Planning and Neighborhood Services group delivers services related to improving the physical environment through planning and design, improving social conditions and the overall economy of the city. Its efforts contribute to safe and stable neighborhoods, affordable housing, infrastructure improvement, social enrichment, GIS resources, and downtown revitalization.

The Mesilla Valley Metropolitan Planning Organization provides regional transportation planning services to the City of Las Cruces, the Town of Mesilla and Doña Ana County. This aid includes activities for thoroughfare, transit, transportation safety, and pedestrian and bicycle planning.



COMMUNITY DEVELOPMENT DEPARTMENT

AREA CODE: (575)
Main Line: 528-3043
528-3155 fax
1-800-659-8331 TTY

- Building and
Development Services
528-3059
528-3155 fax
- Planning and
Neighborhood Services
528-3066
528-3155 fax
- Mesilla Valley MPO
528-3225
528-3155 fax

FINANCIAL SERVICES DEPARTMENT

[Click Here! for this department home page.](#)



“Provide financial resources to inform citizens, meet state and federal financial requirements and support operating departments.”

FINANCIAL SERVICES DEPARTMENT

AREA CODE: (575)

- Accounting
541-2151 or 541-2085
541-2043 Fax
- Office of Management and Budget
541-2300
541-2600 Fax
- Disbursements
541-2123
541-2356 Fax
- Grants
541-2716
541-2516 Fax
- Purchasing
541-2525
541-2515 fax
- Treasurer
541-2035
541-2039 fax

Maintains financial integrity and accountability to the citizens of Las Cruces through fiscal oversight and safeguarding public assets. Financial Services is comprised of:

Financial Reporting and Accounting personnel maintain financial data in compliance with Generally Accepted Accounting Principles (GAAP), auditing standards, and federal and state regulations and produce the Comprehensive Annual Financial Report (CAFR) and the Popular Annual Financial Report (PAFR) for public review.

The Office of Management and Budget (OMB) personnel are responsible for providing City departments with fiscal planning, analysis, and management services in accordance with the policies, goals and objectives established by the City Manager and the Las Cruces City Council to create and maintain the City's Operating and Capital budgets.

Disbursements and Payroll personnel are responsible for payments to vendors for goods and services, preparing payroll for City employees and overseeing travel-related activities.

Grants and Contracts Administration is charged with obtaining state, federal and other grants for City projects and services and meeting all compliance requirements from awarded funding.

Purchasing staff are dedicated to ensuring the effective and efficient acquisition of goods and services in order to provide cost effective and high quality services to the citizens of Las Cruces.

The Treasurer's Office is responsible for cash management, investment management, banking activities, City bonding and debt, and general billing and accounts receivable.





“The Las Cruces Fire Department is committed to safely provide customer service, fire protection and education while maintaining the highest regard for our community and department.”

The Las Cruces Fire Department proudly serves New Mexico’s second largest city with 133 professional firefighters who are also trained as emergency medical technicians (EMT). The department was the first in New Mexico, and one of only 137 in the nation, to achieve a Class 1 insurance rating.

The Las Cruces Fire Department responds to fire incidents, medical emergencies, hazardous materials release, aircraft emergencies, rescue situations and various public assistance calls. The department responds to more than 15,000 calls for service annually from seven fire stations located throughout the

community. We provide emergency medical services at the advanced life support (ALS) level by assigning a paramedic or advanced EMT to every crew.

The Fire Prevention Division performs fire and arson investigation and works closely with the Las Cruces Police Department. Prevention personnel also conduct plan reviews for all commercial construction and any new subdivision development. Fire safety inspections for local businesses are performed by Fire Inspectors and engine companies in an effort to reduce fire loss.



**LAS CRUCES
FIRE DEPARTMENT**

**AREA CODE: (575)
Main Line: 528-3473
528-4082 fax**

- Fire Administration
528-3473
528-4082 fax
- Fire Operations
528-3473
- Fire Prevention
528-4150
- Emergency Medical Services
528-4150
- Fire Training
528-3473



HUMAN RESOURCES DEPARTMENT

[Click Here! for this department home page.](#)



“To ensure effective, respectful, legally compliant and quality service in the areas of Human Resource management.”

HUMAN RESOURCES

AREA CODE: (575)

Main Line: 528-3100

528-3020 fax

- Workers' Compensation
541-2758
- Employee Assistance Program
528-3029
- Organizational Development
528-3028
- Employee Benefits
528-3104
- EEO/ ADA
528-3227

Handles all aspects of recruiting and hiring new employees. The department posts all vacant positions, receives applications and resumes and forwards them to the hiring department in which the vacancy exists. The hiring department then completes their selection process. Classification and compensation of positions is an ongoing process handled by HR. A key component of the department is employee relations - assisting applicants, employees, supervisors and managers.

The Workers' Compensation section is tasked with processing workers' compensation claims and managing workers' compensation liability funds.

The Employee Assistance Program is available free-of-charge to all City employees and their families and is coordinated by our Employee Assistance Program coordinator.

Training and Development is a vital part of enhancing employee job skills and performance, and the Organizational Development section provides a wide array of training each quarter.



Employee benefits are coordinated through the City's Benefits office within the Human Resources department.

The Equal Employment Opportunity and Americans with Disabilities Act (EEO/ADA) office is responsible for investigating all complaints of discrimination and harassment. The office also functions as the City's ADA coordinator, serving as a technical resource and consultant to City departments on ADA compliance, and is the main point of contact for all City ADA-related issues.

INFORMATION TECHNOLOGY DEPARTMENT

[Click Here! for this department home page.](#)



“To provide and support the automated systems and communications technologies that facilitate the flow of information throughout the City, and to extend the range and reach of information in its various forms to the citizens of Las Cruces.”

The Information Technology (I.T.) department consists of three sections: Infrastructure Services, Enterprise Services, and Information Systems and Services.

The responsibilities of the **Infrastructure Services** section include deployment, maintenance and support of City-owned computers, mobile devices, associated software, telephony and wireless communication equipment. Additional responsibilities include support of the City’s network infrastructure, and the data center enterprise servers and systems.

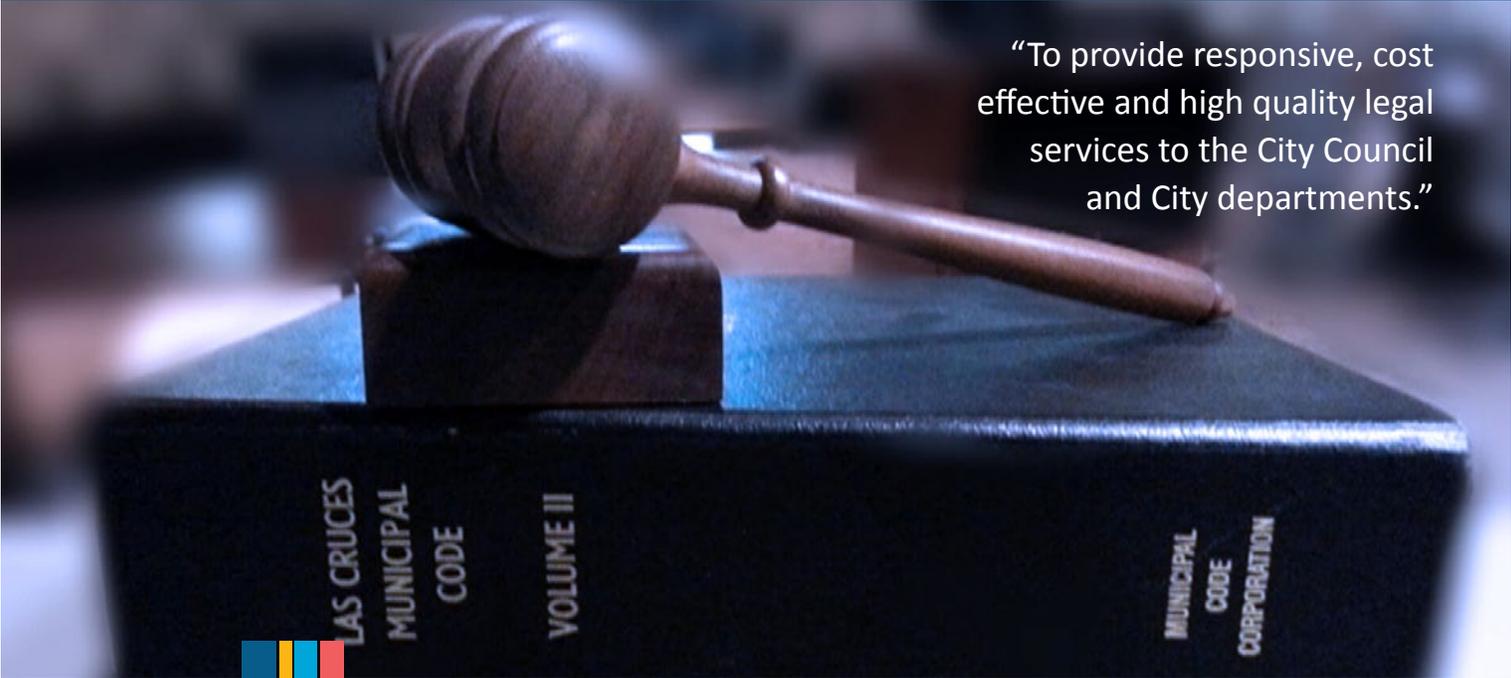
Enterprise Services supports the City’s Enterprise Resource Planning system, which is focused on the financial operations of the City. Personnel are responsible for analyzing department and division needs, assessing the feasibility of automating existing manual systems and maintaining the City’s enterprise systems.

Information Systems and Services is responsible for developing and maintaining the City’s central database server environment and web enabled applications. Systems and programming personnel are responsible for designing, programming, testing and implementing applications to satisfy the City’s information processing needs.

INFORMATION TECHNOLOGY DEPARTMENT

AREA CODE: (575)
Main Line: 541-2032





“To provide responsive, cost effective and high quality legal services to the City Council and City departments.”



CITY ATTORNEY
AREA CODE: (575)
Main Line: 541-2128
541-2017 fax

CITY CLERK
Main Line: 541-2115
541-2117 fax

- Records Center
541-2585
541-2691 fax

“To protect vital records and provide information in a timely and professional manner.”

City Attorney

Serves as the chief legal advisor to the city manager, City Council, and all City departments. The office develops solutions for positive outcomes to the legal and non-legal problems confronting the City of Las Cruces and professionally represents the City in litigation and administrative matters.

City Clerk

The Las Cruces City Clerk’s office is a link between citizens and City Council. The office maintains and protects all official City records and provides public access to these records, including ordinances, resolutions and contracts. The city clerk manages the Las Cruces Municipal Code, compiles the City Council agenda, attends and records City Council meetings, microfilms and images public documents, and stores inactive records until retention requirements are met.

The clerk’s office issues notices to the public and news media on the dates, times, locations and subject matter of meetings involving the City Council. The agendas are posted in City offices and Thomas Branigan Memorial Library. Agen-

das for televised City Council meetings are posted on [clctv.com](#) and the City’s website event calendar at [las-cruces.org](#).

In addition, the city clerk is responsible for conducting City elections in accordance with state law and city ordinances. The Doña Ana County Clerk administers all other elections and maintains the City voter registration database. New City voters or changes in City voter registration must be done at the Doña Ana County Clerk’s office at 845 N. Motel Blvd. The Doña Ana County Bureau of Elections phone number is 647-7428.





“To enrich and enhance the quality of life for the citizens of Las Cruces and surrounding community”



The Parks & Recreation Department maintains parks, public grounds, rights-of-way landscape, athletic facilities and provides a variety of recreational programs, classes and athletic opportunities for all ages. The department also administers the City wellness program, oversees the **Juvenile Citation Program**, whose role is to provide youth offenders an immediate consequence for their offense and to divert them from the formal juvenile justice system and the Keep Las Cruces Beautiful (KLCB) program.

The Parks & Recreation Department also facilitates and guides two volunteer boards; the Parks and Recreation Advisory Board and the City Art Board. Both boards are a recommending body to City Council.

The Parks & Recreation Director is a member of the City’s senior management team who provides leadership, direction and guidance to staff through appropriate delegation and is responsible for the overall functions of the department. The Parks Administrator supports the director by planning, implementing and directing the maintenance and repair of parks, and public grounds. The Recreation Administrator supports the director by managing the operations, planning and budgets for the Rec-

reation Section; assures proper implementation of programs, provides management oversight to recreation programs and facilities. The Youth Services Administrator supports the director by managing the operations, planning and budgets for the Youth Services Section; assures proper implementation of programs, provides management oversight of after school programs, summer recreation activities and KLCB.

The department provides programming and pool facilities, swim lessons, fitness classes, lifeguard classes and facility rentals, as well as a variety of sports programs, leagues and clinics for players of all ages and abilities. Numerous recreational, social, and artistic opportunities are also offered throughout the community. After school and summer recreation opportunities are available to youth and teens. There are three recreation centers and four aquatic venues, and activities vary by site.

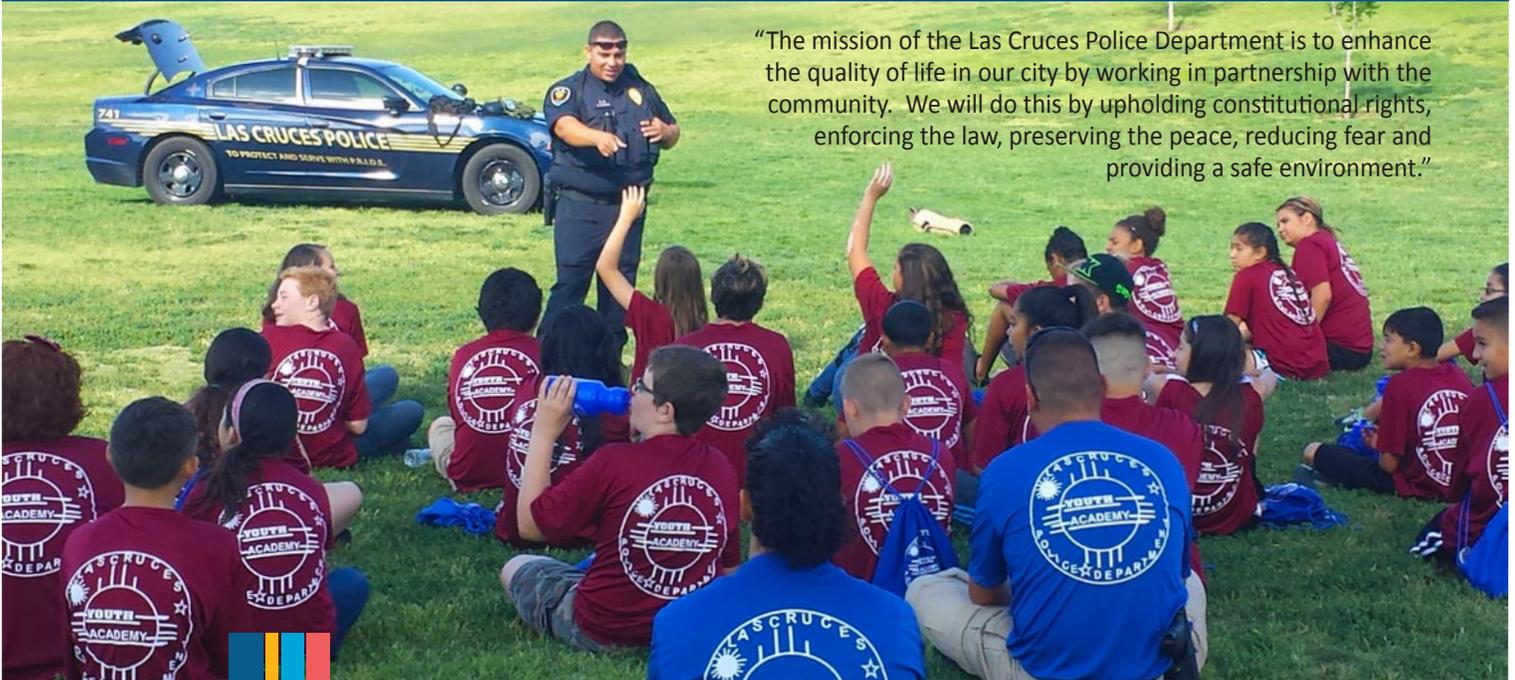


PARKS & RECREATION DEPARTMENT

**AREA CODE: (575)
Main Line: 541-2550**

- Aquatics
541-2782/541-2576 fax
541-5032 TTY
- Athletics: 541-2563
- Parks: 541-2550

- Recreation Programs: 541-2454
- Recreation Centers
Meerscheidt Recreation
541-2563
Regional Aquatic Center
541-2782
Frenger Pool: 523-0362
Rental: 541-2554
- OUTDOOR SEASONAL POOLS
Laabs Pool: 524-3168
East Mesa Bataan
Memorial Pool: 382-6450
East Mesa Recreation
541-2550
O’Brien Papen Center
541-2550
- Juvenile Citation Program
541-2276
- Weed & Seed/Safe Haven
528-4257
- Afterschool Program/
Summer Recreation
541-2610
- Keep Las Cruces Beautiful
528-4506



“The mission of the Las Cruces Police Department is to enhance the quality of life in our city by working in partnership with the community. We will do this by upholding constitutional rights, enforcing the law, preserving the peace, reducing fear and providing a safe environment.”

LAS CRUCES POLICE DEPARTMENT

AREA CODE: (575)
Police Administration
Main Line: 528-4200
528-4136 fax

- Professional Standards Unit
528-4626
- Crime Analyst
528-4280
- Records Manager
528-4181/528-4103 fax
- Research and Development
528-4730
- Training and Recruiting
528-2766/541-2764 fax
- Special Services
(TNT, Gang Unit, K-9): 528-4284
- Criminal Investigations
528-4222/528-4115 fax
- Traffic
528-4156/528-4270 fax
- Metro Narcotics
541-7563/541-7565 fax
- Evidence
528-4168/528-4086 fax
- Station Office Tele-serve
528-4127/528-4128/528-4231
- Victims Assistance
528-4111/528-4062 fax
- Codes Enforcement (Codes/Animal Control/Keep Las Cruces Beautiful)
528-4100/528-4533 fax

The Las Cruces Police Department (LCPD) is a diverse organization made up of two divisions and many sections. The **Administrative Division** is led by Deputy Chief Shannon Martin, while the **Operations Division** is led by Deputy Chief Justin Duniyan. The backbone of the department is the **Patrol Section**. Patrol and other sections respond to approximately 150,000 calls for service annually from the public and initiates proactive enforcement within the 77 square miles of city jurisdiction. The **Patrol Section** works 24/7/365 and is the face of the department. The department is comprised of 191 sworn officers and 86 non-sworn staff.

The **Records and Transcription** sections provide administrative, logistic and other support functions for the public and department personnel to increase the effectiveness and efficiency of the department. They are a vital section that keeps the department moving in a positive direction.

The department is also highly skilled in criminal investigations, crash investigations, codes and animal investigations. The **Special Services Section** investigates quality of life issues with the Targeting Neighborhood Threats Unit and Gang Unit. The K-9 Unit is also attached to this section. The depart-

ment continues its tradition of excellence with the **Research & Development Unit (R&D)** that is responsible for policy development and maintaining the department’s New Mexico Municipal League Accreditation. The **Professional Standards Unit (PSU)** is responsible for investigating complaints made against any employee of the department. PSU also accepts recommendations for citations in honor of any officer or employee whose actions may be deemed worthy of praise. The PSU lieutenant oversees the R&D Unit and the department’s academy that graduated its first recruit class in December 1966.

The department is comprised of many other employees who dedicate their time and passion to making the department respected and professional. Without their individual expertise, LCPD would not be able to lead with P.R.I.D.E. (Professionalism, Respect, Integrity, Dedication, and Excellence).



PUBLIC WORKS DEPARTMENT

[Click Here!](#) for this department home page.



“Public Works...
Building the “BEST”
Las Cruces”

The Public Works Department, through a sustainable approach, provides a wide range of services that help define the quality of life for the residents of Las Cruces. Ninety-eight dedicated employees work daily to ensure the proper planning, design, construction, inspection, maintenance, and reliability of the City’s street systems, drainage systems, and public facilities. The department provides these vital services through three major program areas: Project Development, Contracts Administration, and Facilities Management. The Public Works Department, through these three key areas, is focused on meeting the transportation, drainage, and facility infrastructure needs in our community and resolving these challenges to ensure the uninterrupted everyday conveniences that result in a better quality of life for Las Cruces residents.

Contracts Administration administers construction/maintenance contracts, subdivision, and permits for roadway, utility, drainage systems, and traffic improvements within the city right-of-way and for roadways the city will be responsible for maintaining. The project management and inspection teams are also responsible for implementation of changes to construction contracts necessary for timely and cost-effective completion of the roadway and utility infrastructure.

Facilities Management is responsible for capital improvement, operations, maintenance, real estate (including property acquisition for rights-of-way, utilities, facilities, and public use), and sustainability as it relates to the management of City buildings and grounds. Collectively, this section oversees 950,000 +/- square feet of building space spread across 100+ buildings, while also providing maintenance support for more than 100 parks and recreation sites throughout the City. This section focuses on strategies that include providing a safe environment for citizens and employees, preserving our facilities through preventive maintenance, improving the quality of life, and promoting sustainable practices.

Project Development provides technical surveys and engineering design work to develop plans and specifications to build, maintain, and replace public infrastructure. This section is also responsible for the City’s Stormwater Pollution program, which provides the public with awareness on pollutants that could be harmful to the delicate Ecosystem. Project Development is also responsible for the City’s National Flood Insurance Program/Community Rating System, which provides residents with a 20% discount on their flood insurance premiums.

PUBLIC WORKS DEPARTMENT

AREA CODE: (575)
Main Line: 528-3333
528-3036 fax

- Contracts Administration
528-3098
- Facilities Management
541-2502
- Project Development
528-3135





TRANSPORTATION DEPARTMENT

AREA CODE: (575)
Main Line: 541-2048
541-2770 fax

• **RoadRUNNER Transit**
Fixed route & general information
541-2500/541-2533 fax
email questions:
roadrunner@las-cruces.org
website:
roadrunner.las-cruces.org

• **Dial-a-Ride**
541-2777
541-2545 fax

• **Las Cruces International Airport**
541-2471
527-6470 fax

• **Fleet Services**
541-2579
541-2659 fax

• **Streets & Traffic Operations**
541-2595/541-2653 fax
and 541-2505/541-2594 fax

Provides services that facilitate the transportation needs of the citizens of Las Cruces and includes the RoadRUNNER Transit system, the Las Cruces International Airport, Fleet Services, and Streets & Traffic Operations.

The mission of the **RoadRUNNER Transit** system is to provide safe, dependable, and convenient public transportation services. It operates nine routes that serve Las Cruces and Mesilla six days a week, and four routes that serve New Mexico State University and Doña Ana Community College during fall and spring semesters. The Dial-A-Ride paratransit operation provides point-to-point services for senior citizens and persons who qualify under the the American's with Disabilities Act.

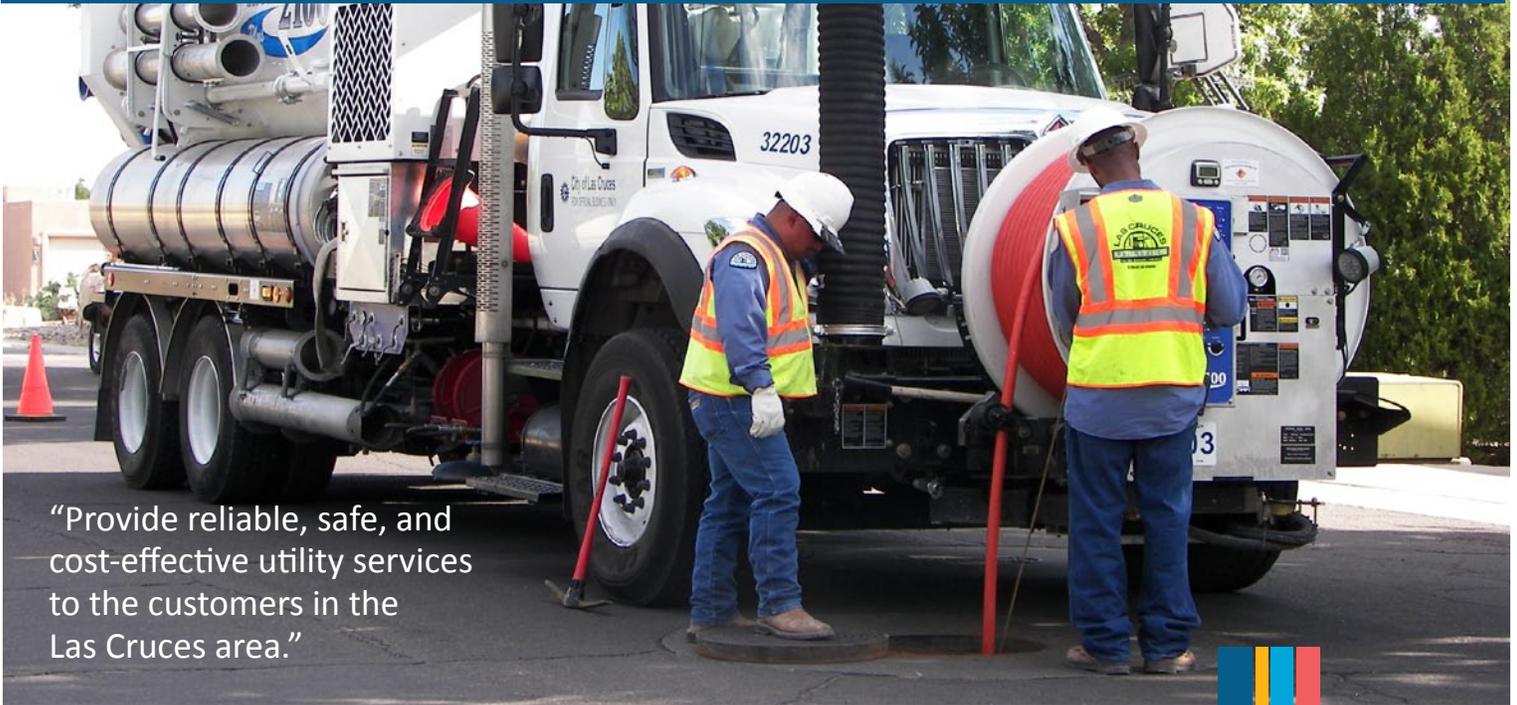


The **Dial-a-Ride** paratransit operation provides point-to-point services for senior citizens and persons who qualify under the the American's with Disabilities Act.

The **Las Cruces International Airport** strives to contribute to a positive economic growth climate for commercial and industrial aviation-related businesses. It is a thriving general aviation airport located on the city's West Mesa. The airport has three runways, a full service Fixed Base Operator, ample tie down space, and plenty of room to grow.

The goal of the **Fleet Services** section is to provide competent, responsive, and cost effective services that ensure that equipment used for City operations is safe and reliable. Fleet Services currently maintains the City's fleet of approximately 1,100 units.

The **Streets & Traffic Operations** section aims to provide a safe and efficient transportation environment for vehicular, pedestrian, and bicycle traffic through the maintenance and operation of City streets, sidewalks, drainage system, and flood control facilities. They are responsible for the management and operation of traffic flow along City streets that includes the installation and maintenance of traffic control devices, traffic calming measures, and street lighting.



“Provide reliable, safe, and cost-effective utility services to the customers in the Las Cruces area.”

Las Cruces Utilities (LCU) operates as a non-profit organization governed by the Utilities Board of Commissioners (Board) that establishes strategic policy. LCU provides utility services to approximately 100,000 residents and businesses in and limited-outside the city limits. LCU is solely funded by rates and charges authorized by the Board. The LCU Director’s responsibility is to manage, operate, plan, and develop all services within its six sections.

Administrative Services provides the department’s financial and budgetary planning and management, rate and rate administration oversight, meter reading, field services, warehousing, dispatch, new connections, customer service, and billing and accounts receivable management.

The Gas Section provides a safe and reliable supply of natural gas to approximately 39,300 homes and businesses. It is divided into five subsections: Construction & Maintenance, Pressure & Service, Corrosion Control, Locating & Mapping, and Operations & Compliance.

Water Resources provides safe and clean drinking water and wastewater treatment services. This section is divided into five sub-sections: Meter, Valve, and Hydrants; Water Line Maintenance; Water Production; Wastewater Collection; and

Wastewater Treatment, consisting of three facilities: Jacob A. Hands Wastewater Treatment Facility; West Mesa Industrial Park Facility; and the East Mesa Water Reclamation Facility.

Solid Waste provides reliable collection to 31,600 homes and 2,400 commercial businesses.

Regulatory/Environmental Services (RES) provides water conservation services, environmental management, and regulatory compliance assistance. It is presently managing four programs: Pollution Prevention, Regulatory Compliance, Water Quality Laboratory, and Water Conversation. RES also monitors the Griggs/Walnut Superfund Site.

Technical Support provides support in the areas of Capital Improvement Project Management, Engineering Plans/Permit Review, Supervisory Control and Data Acquisition (SCADA), and Water Rights Management.



UTILITIES DEPARTMENT
AREA CODE: (575)
Main Line: 528-3500
528-3513 fax

- Customer Service
541-2111
541-2052 fax
- Administrative Services
528-3502
- Gas
528-3505
- Water Resources
528-3515
- Solid Waste
528-3700
- RES and Technical Support
528-3689

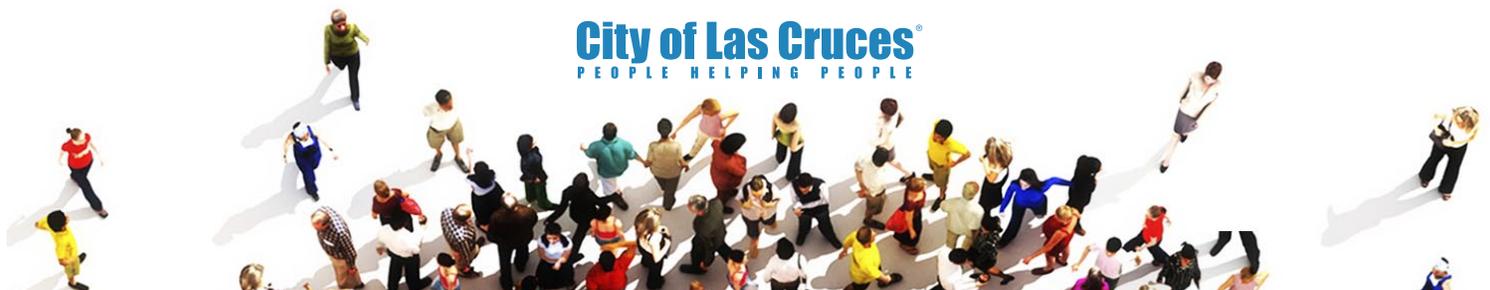
2016 PHONE DIRECTORY

AREA CODE (575)

ADMINISTRATION:		POLICE DEPARTMENT:	528-4200
CITY MANAGER	541-2076	NON EMERGENCY	526-0795
ANIMAL SERVICE CENTER OF MESILLA VALLEY	382-0018	EMERGENCIES	911
CITY ATTORNEY	541-2128	PUBLIC INFORMATION OFFICE	541-2200
CITY CLERK'S OFFICE	541-2115	PUBLIC WORKS:	528-3333
CITY COUNCIL/MAYOR	541-2066	SUSTAINABILITY	541-2177
COMMUNITY & CULTURE SERVICES	528-3477	LAND & REAL ESTATE	528-3410
COMMUNITY DEVELOPMENT:	528-3043	RISK MANAGEMENT	528-3665
BUSINESS REGISTRATION	528-3059	TRANSPORTATION:	541-2048
PERMITS & INSPECTION	528-3059	ROADRUNNER TRANSIT	541-2500
PLANNING & ZONING	528-3059	FLEET	541-2579
MPO	528-3225	LAS CRUCES INT'L AIRPORT	541-2471
ECONOMIC DEVELOPMENT	541-2286	STREET & TRAFFIC OPERATIONS	541-2595
FINANCIAL SERVICES:		UTILITIES:	528-3500
ACCOUNTING	541-2151	24-HOUR EMERGENCY SERVICE	526-0500
DISBURSEMENTS	541-2123	CUSTOMER SERVICE – CITY HALL	541-2111
GRANTS	541-2716	NEW CONNECTIONS & FIELD SERVICES	528-3658
PURCHASING	541-2527	DELINQUENT ACCOUNTS	541-2061 or 541-2063
TREASURER	541-2035	GAS	528-3505
FIRE DEPARTMENT:	528-3473	ADMINISTRATIVE SERVICES	528-3502
PREVENTION SERVICES	528-4150	WATER & WASTEWATER	528-3515
DISPATCH CENTER (NON-EMERGENCY)	526-0795	SOLID WASTE	528-3700
HUMAN RESOURCES	528-3100	RECYCLING	528-3800
INFORMATION TECHNOLOGY	548-4600	INDUSTRIAL POLLUTION PREVENTION	528-3596
INTERNAL AUDIT	548-3665	YARD WASTE – Foothills Landfill	521-9356
MUNICIPAL COURT	541-2224	COMPOST – JACOB HANDS	
PARKS & RECREATION:	541-2550	WASTEWATER TREATMENT PLANT	528-3597
AQUATICS	541-2782	WATER WASTE	528-4444
RECREATION PROGRAMS	541-2550		
RENTAL INFORMATION	541-2550		



City of Las Cruces
PEOPLE HELPING PEOPLE



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